

SILVER MOUNTAIN SCHOOL OF HOTEL MANAGEMENT



Silver Mountain School of Hotel Management is a brain child of four likeminded hotel educators. Silver Mountain SHM takes pride in giving world class hospitality education offering first ever four years Bachelors Degree in International Hospitality and Tourism Management with affiliation from Queen Margaret University, UK in Nepal.

Silver Mountain SHM aspires to provide the finest facilities and infrastructure for its students within the premises for hospitality's core subjects. The entire infrastructure is laid as per the international standards for training hospitality personnel. A full fledged and fully functional training hotel within it's premises gives students a taste of hospality from day one. The school envions and strives to match theoritical knowledge with practical implications.

Silver Mountain SHM is the First Hotel Management School to receive the license from Ministry of Education and Sports to run and award the four years Bachelor Degree in International Hospitality and Tourism Management from Queen Margaret University, UK. Silver Mountain SHM's programs are equivalent and approved by Curriculum Development Centre of Tribhuvan University (T.U.) for the first time in Nepal.



MISSION STATEMENT

"TO PROVIDE THE INDUSTRY RELEVANT INTERNATIONAL HOSPITALITY AND TOURISM MANAGEMENT EDUCATION WITH THE COMMITMENT TO EXCELLENCE IN AN ATMOSPHERE OF FREEDOM WITH RESPONSIBILITY BY MAINTAINING STANDARD AND QUALITY OF INTERNATIONAL HOSPITALITY INDUSTRY."



RECOGNITION

Silver Mountain SHM is the First Hotel Management School to receive the license from Ministry of Education to run and award the four years Bachelor Degree in International Hospitality & Tourism Management from Queen Margaret University, UK. Silver Mountain SHM's programs are equivalent and approved by Curriculum Development Centre of Tribhuvan University (T.U.)



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FROM THE CHAIRMAN

Welcome to Nepal's "First Teaching Hotel School", Silver Mountain School of Hotel Management!



Dear students and parents,

I welcome you to Silver Mountain School of Hotel Management with pride. It is an honour to be a Founder Principal of Silver Mountain SHM, the school that stands for excellence and continuously sets the highest standards. With our humble beginnings with handful of students 16 years ago, we have crossed a pretty long journey. Today Silver Mountain SHM is a name to reckon

the fond memories of their alma mater; it is a school whose graduates are successful hoteliers and entrepreneurs, not only in Nepal but all around the world.

Silver Mountain SHM strongly believes in providing education by equipping our students with skills, confidence and a positive approach with an all round development. The school is constantly and relentlessly encouraging students not only to pursue and thrive for academic excellence but also to participate in various co-curricular and extra-curricular activities. An inclusive and student centric environment at Silver Mountain SHM nurtures creativity, passion, resilience and leadership qualities. From the time student is enrolled at Silver Mountain SHM, we focus on their attitudinal development to make them a global citizen with empathy and awareness. They not only grow up to be finest hospitality personnel, equipped with sound knowledge but we help groom an individual who not only becomes a leader but a team player. Our team continuously works towards enhancing each individual's strength as simultaneously teaching new international trends, techniques and skills.

I am extremely proud of our team of faculties and staff at Silver Mountain SHM who share our values and ethos. Our team are hands on teachers who strongly believes in nurturing and at the same time developing the value of Freedom with Responsibility, Silver Mountain SHM always welcomes change and we are also proud to be a trendsetter here in Nepal.

A first international officiated hotel management school in affiliation with Queen Margaret University of UK, first Teaching Hotel, First fully fledged Oenology (lab); First international affiliated Coffee School with Università del Caffè, Italy. We are also affiliated with American Hospitality Academy, USA; American Hotel & Lodging Educational Institute, USA, for various Short Term Diploma and Certification Hospitality and Culinary Courses and it is first and only school to be partnered with international hotels worldwide for internship and job placements.

With our state-of-art facilities, Silver Mountain SHM is a world class hospitality and tourism school with affordable fee structure at your own country. We constantly strive to upgrade and excel in all terms and students can experience world-class teaching and learning.

With our affiliation with Queen Margaret University, we cannot compromise on quality education and learning. Silver Mountain SHM boasts of highly qualified Nepalese and international faculties who also have long and solid international experience in world of hospitality and tourism.

Silver Mountain SHM plays active role in CSR events and uplifting and developing local skills. We are partnered with government and non government bodies and have steered several pilot projects to uplift livelihood of locals with skill development programs. Our short term programs are targeted to youth who may not be academically inclined but have a passion and capacity to perform in their chosen field.

Once again, thank you for choosing Silver Mountain SHM. Your exciting journey begins now. And I assure you, this will be the best, most productive and memorable years of your lifetime.

I would like to welcome you personally at Silver Mountain SHM!

Thank you.





WHY SMSH

We are the first college to offer international Bachelor degree in Hospitality Management.

First Hotel Management School that is licensed by Ministry of Education and Sports to run foreign affiliated courses in Nepal.

100% assistance on Industrial Training in five or four star hotels & resorts in Nepal and abroad.

All our faculties are senior experts from hospitality industry and carry years of experience in Nepal as well as abroad.

Daily Practical training in various departments in the school labs.

We offer short term courses approved by CTVET in various programs.



ABOUT QUEEN MARGARET UNIVERSITY

Queen Margaret University has a long history spanning over a century. Founded in 1875 in Edinburgh, Scotland, Queen Margaret was granted the power to award its own taught degrees by the Privy Council. It was granted the power to award its own research and higher degrees. In January 2007, it was enabled to grant its degrees to programs run at collaborating institutions.

- » HESA (Higher Education Statistics Agency, UK) statistics released in 2015 show that QMU currently attracts 97% of young full-time entrants to degree programmes from state schools.
- » QMU moved up 10 places in Complete University Guide 2015. It is one of only 10 universities to have climbed up 10 places or more in this edition of the Complete University Guide.
- » QMU moved up 12 places in the Guardian League Tables 2015.
- In the International Student Barometer (ISB) Autumn Wave 2013, QMU was ranked the top university in Scotland for 'work experience'.
- » In the National Student Survey (NSS) 2014, overall satisfaction with QMU stands at 86%. In the Personal Development section of the survey, QMU scores above the Scottish and UK averages across every question.
- » In 2002, QMU won the Queen's Anniversary Prize for work in Health and Rehabilitation and research in linguistics and communication was recognised as internationally significant in the latest UK Government's Research Assessment Exercise.
- Through collaborative agreements, students are studying for QMU degrees in Nepal, Singapore, Egypt, Greece, Switzerland, India and Pakistan.



FROM THE VICE-**CHANCELLOR AND PRINCIPAL**



Together with Silver Mountain, we are enhancing educational provision for young people in Nepal.

Dear Students,

Queen Margaret University is proud to be the first UK university to offer a British degree delivered face-to-face in Nepal, through our well established partnership with Silver Mountain.

Together with Silver Mountain, we are enhancing educational provision for young people in Nepal, and building the status of the hospitality and tourism sector within the country and beyond. Silver Mountain shares

much of the same ethos as Queen Margaret University, in that it strives to serve the community in which it is based and to produce students who are equipped to make a difference to society.

The institution now known as Queen Margaret University dates back to 1875. Throughout our history we have been dedicated to improving people's lives and serving the community. We were founded to address the pressing social and economic problems facing Victorian society. Today, we are a forward-thinking university which prepares graduates for useful careers. The relevant and practical education that we offer is underpinned by high quality research. In short, we are a university of ideas and influence.

We have academic flagships in sustainable business (including tourism and hospitality); creativity and culture; and health and rehabilitation. Our expertise in sustainable business informs every aspect of our teaching in international hospitality and tourism

We pride ourselves on our international reach. A high percentage of our students are international and our courses are taught at centres in India, Singapore, Greece and the Middle East as well as in Nepal. Teaching at these centres focuses primarily on our renowned programmes in hospitality and tourism, and nursing.

With the growth of hospitality and tourism in Nepal, and indeed across the globe, Queen Margaret University graduates from Silver Mountain have excellent foundations on which to build a fulfilling career. Indeed our graduates are amongst the most sought after in the world of work.

We consider our students and graduates of Silver Mountain as an important part of the Queen Margaret University community, and our international reach and influence extends through their successes.

Professor Petra Wend PhD, FRSA, FRSE

Principal and Vice-Chancellor

Queen Margaret University, Edinburgh

FROM THE **PRESIDENT**

The American Hospitality Academy and Silver Mountain-the perfect combination of academics, professional development and cultural exchange.



Dear Students and Families,

Welcome to the most exciting and fastest growing industry in the world! Since 1986, the American Hospitality Academy (AHA) has been working with premier hotel partners in the United States, including Marriott, Ritz Carlton, Hyatt, Sheraton and Hilton, and has since become one of the world's most well-known and respected providers of structured training programs.

The global presence of AHA has made us acutely aware of the diversity of educational systems, cultures, standards and expectations around the world as well as the specific needs and challenges of the industry in the 21st Century. This broad base of understanding combined with our 30+ years of experience in education has resulted in the creation of a dynamic, multi-faceted educational approach, which is AHA's greatest strength.

This approach gives equal emphasis to academic and technical skills, as well as soft skills, where the focus is on developing attitudes, work ethics, a strong sense of responsibility, the desire to excel, communication skills, leadership, and multicultural skills. As such - the emphasis of our diploma programs is attuned to the recruitment thrust of leading hotel companies, which is hire for attitude, train for Altitude.

Our curriculum is carefully designed to combine innovative, leading-edge hospitality instruction with premier, tried and tested "real-world" USA internships. The cornerstone of our educational approach is the study of culture and the ability of our students to

understand and respect different cultures and beliefs. This foundation prepares them to successfully manage and lead within a multicultural workplace.

Together, with the help of Silver Mountains finest facilities and infrastructure we consider our classrooms active learning centers, where both instructors and students are encouraged to engage each other through interactive learning activities. This along with our innovative curriculum give students of all AHA programs around the world the competitive advantage after graduation and beyond.

As part of Silver Mountain and AHA, we consider you and our alumni part of our global community that stretches around the world. We look forward to hearing about your success and hope you will always be inspired to develop your "a h a!"- Amazing Hospitality Academy.

Warm Regards,

Cindi Reiman

Founder and President
American Hospitality Academy





Bachelor
Degree in
Hospitality
Management.



The Bachelor Degree in International Hospitality and Tourism Management at Silver Mountain School of Hotel Management prepares students to enter the vast world of hospitality and tourism as managers, entrepreneurs and leaders with a strategic approach to business. It also translates their passion into management careers as experts. With our international degree from Queen Margaret University, UK, horizon becomes vast and wider. And with professional international internships and hands-on hospitality courses and specializations, it adds value to their career potential and job probability. Silver Mountain SHM boasts of 100% industrial internship placement assistance to its students till date.

Silver Mountain SHM also boasts of special career counseling unit for the students. This is something very new to Nepal. With international certified career coach in house, we assist students for job placements after completion of courses and programs as well. This adds value to their whole learning experience.

DICA

Diploma in International Culinary Arts is a pathway program leading to four years bachelor degree in Hospitality & Tourism Management. The course is specially designed for students who have decided on their career path and want to specialize in food production. Students who have completed 12th class with 50% aggregate are eligible to apply for DICA program. It is a two years program, out of four semesters, the three semesters will be conducted at Silver Mountain's SHM's own state of the art facilities at Lainchour. Kitchen has been designed and built specially for the course. Students intern at a luxury star hotels in Nepal and abroad on the third semester. Then students have options to go for a job after completion of diploma or continue to Bachelor's degree of QMU at Silver Mountain SHM. So, this program will lead to Bachelor Degree in International Culinary Arts.





EXTENDED PATHWAY **PROGRAMMES**

Silver Mountain SHM has an arrangement of pathway programmes with various articulation partners in Asia, Europe and USA. Our students can transfer their credits to 11 universities in 10 countries.

Recently signing ceremony of a Memorandum of Understanding agreement between Silver Mountain SHM, Nepal and Lycee Saint Anne, France was held in Kathmandu Nepal on February 2016.































Singapore



FOOD AND BEVERAGE FEASIBILITY STUDY PROJECT

By the end of 4th semester, BA-IHTM(Hons) students have acquired most of the basic hospitality and fundamental business skills. To fine tune all the knowledge and skills, students are required to make a project report and make a formal business presentation in front of their peers and panel of judges. A professional, well-conceived restaurant business plan is absolutely essential for an independent restaurant venture to obtain funding and have any real chance for success.

Students have to take in consideration on how to work together in a group, financing, payroll and scheduling, environment, competition, menu and hours of operations, legal implications and many issues and benefits of owning and operating a business. This presentation takes place in an overnight location away from normal college situation usually in Nagarkot or Dhulikhel.



DIPLOMA PROGRAMME

We provide the following Short–term diploma programs and after the completion of all the below courses with more than one month duration, the candidate will receive an additional certificate by American Hospitality Academy (AHA).

- » Commercial Cooking/Baking
- » Assistant Cook
- » Chinese Cook
- » Baker
- » House Keeping/Cleaner
- » Waiter/Waitress
- » Room Attendant
- » Receptionist Cum Cashier

- » Commis
- » Barista (Coffee maker)
- » Bell Boy
- » Care Giver
- » Indian Cook
- » Small Hotel & Lodge Assistant
- » Sweet & Snacks Maker
- » Library Assistant
- » Bar Tender

A student who completes our short-term programmes wil be eligible to sit in the skill test conducted by NSTB of CTEVT. So students will be awarded with dual certificates from CTEVT and AHA.





Front Office	Revenue Management	Food & Beverage	Housekeeping	Maintenance	Security	Human Resources	Sales
			CH Certified Hotel				
CRDE Certified Rooms Division Executive		CFBE Certified Food and Reverage Executive	CHHE Certified Hospitality Housekeeping Executive	CHFE Certified Hospitality Facilities Executive	CLSD Certified Lodging Security Director	CHT Certified Hospitality Trainer	
	CHRM Certified Hospitality Revenue Manager						CHSP Certified Hospitality Sales Professions
CHS Certified Hospitality Supervisor					CLSS Certified Lodging Security Supervisor	CHDT Certified Hospitality Department Trainer	
Certified Front Desk Representative		Certified Restaurant Server Certified Kitchen Cook	Certified Guestroom Attendant	Cerched Maintenance Employee	Certified Looging Security Officer		
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SHORT-TERMS

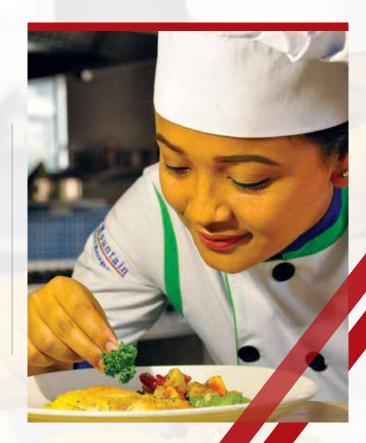
Bakery

Our Short-term Bakery course provides its participants an introduction to all the essentials of bakery and is meant for beginner and eager bakers alike.



Culinary Arts

Students will learn the basic culinary skills to prepare food. Importance is provided on perfecting basic cutting skills, recipe utilization, cooking methods, food safety.



Bartending Course

Students are also trained in basic bartending skills. You will learn how to set up a bar for service, take drink orders and then prepare and serve alcoholic and non alcoholic drinks, including Cocktails.



Wine Appreciation

The course provides the basic yet critical skills to wine appreciation and wine evaluation. A selection of wines will be deployed for tasting and illustration purposes throughout the course.



F&B Service

Students are trained in the service methods and learn everything from setting tables, to seating guests, to taking orders, to serving drinks, serving plates of food, clearing tables and billing.



Dining Etiquette

In this course, students will learn the essentials of appropriate dining skills and manners. These manners are vital to participants both in their personal and professional lives.



Barista

The course provides the critical skills to becoming a barista. Hands on training will be provided on making various forms of coffee and presentation skills throughout the course.



House keeping

Hands on experience on how to make bed efficiently, guest room, public area and back of the house cleaning, handling chemicals, carpet cleaning and safety and security are some of the basic housekeeping skills gained by students.





Silver Mountain SHM is Nepal's first Teaching Hotel School where our students gain the real industry experience by dealing with the real guests at our restaurants and our suites from day one of their enrollment. This teaching hotel room and outlets allow for public to use our facilities which is served by our own students.



OUR HOTEL ROOMS

Superior Room

Welcoming and comfortable 270 square feet room which is ideal for those who travel for work. Enjoy the best technological services, including the free high speed Wi-Fi internet connection, in room telephone, tea & coffee maker, safety deposit box and flat screen LCD TV. The single room has a large French style bed. Rates are inclusive of complimentary breakfast.

Deluxe Room

Spacious 280 square feet room furnished with elegant taste, the rooms are endowed with every comfort of superior room with Wi-Fi internet connection, flat screen LCD TV, in room telephone, tea & coffee maker, safety deposit box, microwave and complimentary breakfast.

Deluxe Apartment

In a harmonious and relaxing environment, furnished in the classical style, the serviced apartments have two separate king-sized and queen-sized bedrooms with attached furnished kitchenette having microwave, freezer, hot pan and required utensils, crockery, cutlery, glassware. Apart from two bedrooms, it has got a 700 sq feet living room with LCD TV screen, in room dining and free Wi-Fi connection. Comfort of home and convenience of hotel rooms packaged for long-stay quests.

OUR RESTAURANTS

French Fine Dining Restaurant

A fine dining French restaurant opened under guidance of Chef Rudy of Switzerland. Food is prepared modern kitchen by Culinary students under careful guidance of experienced chefs. It has very limited seating for select customers available in the evenings exclusively with reservations only.

The Philosophy Restaurant

It's a café style restaurant serving breakfast to our in house guests of the Silver Mountain SHM Teaching Hotel. During the day, it turns to exclusive restaurant where our own students serve lunch. By evening the center of attraction will be its avante garde bar with 70's theme decorated with posters of rock music and rebels. Your hosts will be students who will be practicing their hospitality skills on you and the food and beverage. Enjoy great company with fantastic view of the city.



WINE LAB (Oenology Lab)

Silver Mountain SHM is the only college which has got wine lab in the entire country. The wine lab is designed by experts and sommelier from France which enable us to use it both for educational purpose. Our students have regular classes in the wine lab and we also conduct the wine classes for corporate houses and various target groups. Classes run from one day to one month depending on your interest.

If you're looking for a few pointers on wine tasting, or want to impress your customers in the restaurant, Silver Mountain School of Hotel Management has the answers for you at it's Wine Academy.



University of Coffee

The Università del caffè, the only University of Coffee in the world was first opened in Italy in 1999. Today there are more than 28 branches worldwide, each is a center of coffee excellence promoting the latest coffee research and understanding from bean to cup. Silver Mountain School of Hotel Management Nepal is the 28th branch of UDC.

The Università del caffè focuses on teaching producers of coffee on the most environmental methods of coffee production, for hospitality professionals' coursework encompasses intensive, hands-on training on coffee preparation and menu development and practical ways to enhance the customer experience and also for coffee lovers a curriculum developed for consumers for an appreciation for the taste and aroma of fine, premiumquality coffee.

Università del caffè is a center of excellence open to entrepreneurs in the coffee sector, professional in the hospitality industry and all coffee lovers. Università del caffè is an international knowledge hub where expert from different sectors can exchange views and work together, generate new stimuli and create a real communion of ideas with the power of a cup and coffee as a starting point.

A meaningful and comprehensive education in coffee includes many areas of knowledge, including the study of coffee production and processing, the role of coffee in developing countries of origin, coffee's societal role in creating the culture of cafés and personal rituals, as well as a special focus on the moment of consumption.

As coffee moves in the consumer's mind from being a "cup of caffeine" to a highly prized experience, the quality of the coffee and the precise technical knowledge of the methods of transforming coffee into a spectrum of final products is elevated.







Internship

As a part of a curriculum, students need to go through internship to get more exposure with real first hand work place experience and learning. They go for a six months industrial internship on 2nd year and on management internship on their last year. On completion of their 8th semester internship, they have to submit their report on their internship and they will be awarded the Bachelor's degree. For many students' 8th semester internship turns out to full time job but it depends upon students' performance during the internship.

We assist all our students for internship, which can be done here in Nepal or abroad. Presently, we are sending our students for internship and placements in botique hotels in various countries.

Locations

U.A.E, Oman, Qatar, Thailand, Maldives, India, Macau, Malaysia, The Seychelles, Hong Kong, U.S.A and many more.more.

We are working very closely with top brands like:









































The candidates applying for BHM must have completed 10+2 or equivalent examination from Higher Secondary Examination Board, Nepal or any other recognized boards in any academic stream with good English communication skills. For selection of Admission, the candidate must appear for entrance exam and two sets of interviews.



Job Placement

Silver Mountain SHM has a career center where students follow the career search process in a sequential fashion. They follow the modules which provide students a systematic career management process which will help them to transition successfully and smoothly into their internships & full time job searches. Here the students learn the lifelong career management skills which can be used for their job search process while in school, following graduation and beyond. We have a Certified Professional Coach(CPC) who designs and delivers the modules.

WE ARE IN OSCO World's Leading Hospitality Network

Hosco is the world's leading hospitality network bringing together the industry's top players and the best hospitality talents into one place.

More than a job site, hosco will be your partner throughout your careerin the world's fastest growing industry

CORPORATE SOCIAL RESPONSIBILITY At Silver Mountain SHM

As a part of learning, growing and strengthening, Silver Mountain SHM has a very strong and well knit community. Ek Muskaan, as name suggest is a students driven charity events wing of the school. Here, students choose a cause, plan and execute an event for less fortunate in the community. Inclusive, sustainability, empathy, learning and team work is the core outcome of such social events. Be it natural calamities, special children, old age homes, homeless, skill development, community service, blood donation, adult education, empowerment and awareness, Ek Muskaan has and will continue to organize several successful events and drives.

Each and every students are part of this wing. This just not teach humanity but also strengthens leadership and team work skills for our students.



BRINGING SMILES UPON DIFFERENTLY ABLED CHILDREN WITH DOWN SYNDROME.



HANDING OVER CARE PACKAGES TO THE NEPALESE ARMY WIVES' ASSOCIATION FOR THE FLOOD VICTIMS.



A DAY IN A LIFE AT HIMALAYAN BRIDHA AASHRAM.

Our Partners & Associates

























CHEFS AROUND THE WORLD At Silver Mountain School of Hotel Management



CHEF RUDY (Switzerland)



CHEF MARK TOYOFA (U.S.A)



CHEF ADRIAAN RUITER (The Netherlands)



CHEF STELLA (Thailand)



CHEF EMILLE (France)



CHEF GOVINDA (PRESIDENT, CHEFS ASSOCIATION NEPAL)

What they have to say



Ojaswi Shrestha Park Hyatt, Dubai

Silver Mountain is not just my college but it is my home, my family where I am respected and loved as an individual. During my four years with Silver Mountain I got words of encouragement, criticism and love which have grown me immensely as a person. I cannot thank enough my each and every teacher and staff of Silver Mountain because it is truly because of them I am where I am today.



Anil Dura Glo Cocktail Bar, Marriott Marquis, Doha

Legs pains, body exhausts, mind diverts, things go wrong but remember what you learn from the college. Thanks to Silver Mountain School of Hotel Management for helping me to work on my passion and to achieve my dream job.



Aayushma Shrestha Waitress, China Mood, The Ritz Carlton, Doha

I started as an intern in The ritz carlton Qatar and now I am an employee in Ritz-Carlton Oman. The voyage would not have been easier without the opportunity and platform that silvermountain has always been giving me. And I can say I stand polished and confident at work with all my knowledge and potentiality that Silver mountain has always assisted me with.



Kunsang Wangmo Shalu Managing Director, Grand Norling Resort Nepal

Proud & privileged to be product of one of the best hospitality colleges in Nepal. Got the opportunity to learn from the Best.



Sandesh Rai Hotel Intercontinantal, Doha - Food & Beverage Team

Every journey begins with the small step which takes you to your destination. I started with Silver Mountain School of Hotel Management. Before Thailand now In Qatar.



Sunny Shrestha Director & Restaurant Consultant, Lifestyle Entrepreneur The YALE Group Nepal-Restaurant Solutions

The hospitality management program at SMSH helped me grow as a lifestyle entrepreneur and restaurant consultant. This program will set you up for any industry you choose in the long run, and in your personal life. I recomment it to anyone who sees hospitality as their career path.



Shashis GhataniAssistant Front Desk Manager, WINS Hotel, The Netherlands

The journey started from 2007 when I went to U.S.A. for internship. After my graduation, I came across WINS Hotels and began with night shifts and currently I'm working as the assistant front desk manager. I am more than thankful to Silver Mountain School of Hotel Management for encouraging me and helping me turn my dreams into reality.



Devi LimbuDeputy Manager, Corporate Sales at Yeti Airlines, Nepal

Immediately after my internship, I was hired by Hotel Himalaya as a Junior Sales Executive and ever since my journey has not been stopped. Now, I am working with Yeti Airlines - one of the pioneers of tourism and hospitality industry.

SILVER MOUNTAIN SCHOOL OF HOTEL MANAGEMENT

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