



Message From DEAN



Dipl. Betriebswritin (FH) Eva Brucker Dean Faculty of Tourism Salzburg University of Applied Sciences

We are pleased to provide affiliation to International School of Tourism and Hotel Management of Nepal (IST Nepal) to conduct various educational programs related to Tourism and Hotel Management in Nepal.

Salzburg University of Applied Sciences has been regularly sending its experts and faculties to IST Nepal to conduct guest lectures, special trainings and semester examinations and we will continue to do so in future.

Besides the certification of the affiliated programs, FHS will issue a diploma supplement including the detail course content as well as ECTS credit points according to European educational law. This will be helpful in accreditation at international universities.

Both IST Nepal and Salzburg University of Applied Sciences have agreed to implement a Quality Management System including webbased annual evaluation. On the other hand, Austrian Experts will monitor the course content and structure, and participate in the final examination. This effort will ensure the quality of the students as per international standards.

Based on the performance of the IST till date, I am confident that it will be able to produce high quality hospitality professionals to cater to the needs of tourism industry in Nepal as well as abroad.

I wish IST every success in future.



Management Team

From the desk of CEO



Narendra Bajracharya

Welcome to International School of Tourism and Hotel Management (IST), one of the best schools in the field of tourism and hotel management.

To be a successful manager, one must possess sound academic knowledge and practical experiences in every aspect of running an organization. Knowledge and a broad scope of skills ranging from language competency to business and marketing skills have become prerequisites for a successful hospitality career.

In order to be successful in facing these new and ever-changing challenges, every individual needs to become exceptionally dynamic and competent in the respective field.

If you are keen in becoming a part of this booming industry and are looking forward to opting this challenging career in the world of hospitality and tourism, IST offers exactly the one you need to fulfill your career dreams - an excellent, high quality hospitality education that provides you with essential skills and practical experiences upon which you can build on your

IST offers an amazing educational package to provide international degree in both economic mode and in fast track. At the same time, you will have many options to get international degree from any of the stipulated Universities located in Austria, UK, Switzerland, Singapore, Thailand, Australia and USA.

Joining IST also means starting your international career in hospitality industry enjoying an exceptionally rewarding and friendly working environment.

I would like to extend my best wishes to all those who wish to be a part of this exciting career.

Thank you.



Tej Bahadur Dhakal Director



Samjhana Basnyat Principal

IST Team



Sanindra Bajracharya Manager Academics & Marketing



Basu Dev Karki Manager Administration & Logistic



Anup Maharjan Deputy Manager Front Office



Sushant Tuladhar Deputy Manager F & B Operation



Nimesh Ulak Deputy Manager F & B Production



Pooja Sapkota Deputy Manager Examination & Students Affair



Umesh Adhikari Deputy Manager Accounts



Saroj Pokhrel Administration/Logistic



Smriti Dongol Officer F & B Service



Ashish Raut Officer F&B Production



Sanjay Parajuli Officer Academics



Madhab Raj Tripathi Jr. Officer Examination & Students Affair



Bishnu Devi Shrestha Jr. Officer Accounts



Navaraj Bhatta Jr. Officer Administration & Logistic



Bipin Dangol Jr. Officer Academic & Placement



Anita Pudasaini Acharya Jr. Officer Examination & Students Affair



Shova Shrestha Sr. Assistant Administration (Librarian)



Sadikshya Neupane Sr. Executive Front Desk



Surendra Maharjan Jr. Assistant Logistic & Accounts



Anil Pandey Jr. Assistant Examination & Logistic

IST Vocational Team



Sahil Bajracharya Operation Incharge



Kabita Dahal Receptionist



Himal Subedi Barista Instructor



Biva Maharjan Pastry & Bakery Instructor

Affiliation







Salzburg University of **Applied Sciences**

Salzburg University of Applied Sciences with international outlook and focus on innovative research and teaching is a pioneer of future-oriented degree programs and practice-oriented solutions for business and society. As the society is changing more rapidly and more fundamentally than ever before and to understand these changes and respond positively to them requires expertise, creativity and courage. Salzburg University of Applied Sciences provides the impetus for this.

The university is a source of constant innovation and a place where teaching staff and students can think, research and work together within an open, multidisciplinary campus culture. A positive entrepreneurial atmosphere prevails at the university. This atmosphere lays the foundation for innovation and progress by offering encouragement to startups, giving them confidence, and allowing them to make mistakes and learn from it. It is this outlook that also enables the University to make an active, positive contribution to the future.

Articulation & Cooperation





University of Central Lancashire

University of Central Lancashire was founded in 1828 in Preston as the Institution for the Diffusion of Knowledge. 'Ex solo ad solemn', or in translation, 'From the Earth to the Sun', has been its motto ever since - helping talented people from all walks of life to make the most of their potential. UCLAN is one of the UK's largest universities with a student and staff community approaching 38,000. Internationally the University has academic partners in all regions of the globe and it is on a world stage that the first class quality of its education was first recognized.

In 2010, the University became the first UK modern Higher Education institution to appear in the QS World University Rankings. In 2016, the Centre for World University Rankings estimated Central Lancashire to be in the top 3.7 percent of all worldwide universities. highlighting the progress the institution has made in providing students with real-world learning experiences and reflecting the institution's broad pool of academic talent.



Shinawatra University (SIU)

Shinawatra University (SIU) is an international university in Thailand. It was established in response to the current needs of educating the young people to keep up with the global trends and the rapid changes in working culture, thinking and ways of doing things. To achieve the above objectives, the university has given importance to the selection of faculty, the creation of university buildings, dormitories, library, and communication networks so that study facilities, including the environment, can promote the learning atmosphere. Living comfort is emphasized to support learning and self-development. It is currently rated as number 11,976 among the world's universities.



CDU

Charles Darwin University was established 50 years ago to deliver tertiary education to the Northern Territory of Australia. It has established itself as a multi-sector education provider. A merger between the Northern Territory University, Alice Springs-based Centralian College, NT Rural College in Katherine, and the Menzies School of Health Research, Charles Darwin University offers a fresh approach to training, education, research and knowledge application.



Suan Dusit Rajabhat University

Suan Dusit Rajabhat University is one of the renowned universities in Thailand. This University emphasizes on generating qualified human resources and developing society by offering varieties of courses in every level and other academic affairs both in the university itself and in campuses which is situated in Bangkok and also in other parts of Thailand.



STS

Since 1965, the Salzburg Tourism Schools have developed a worldwide reputation of the highest hospitality education. Many leading hotels of the world have managers trained in Salzburg. Their international programs are designed to give practical as well as modern management knowledge to empower the students for international careers.



Sanya Aviation & Tourism College, China

Southern New Hampshire University was founded in 1932 and in 1971 the college moved from its downtown Manchester site to the now 300-acre campus on the Merrimack River in 1971. Today the university has five schools - the School of Business, the School of Community Economic Development, the School of Education, the School of Liberal Arts and the School of Professional and Continuing Education - and continues to seek new ways to provide quality educational programs for both in the U.S. and abroad.



International College of Hotel Management (ICHM), Adelaide, Australia

Southern New Hampshire University was founded in 1932 and in 1971 the college moved from its downtown Manchester site to the now 300-acre campus on the Merrimack River in 1971. Today the university has five schools - the School of Business, the School of Community Economic Development, the School of Education,the School of Liberal Arts and the School of Professional and Continuing Education - and continues to seek new ways to provide quality educational programs for both in the U.S. and abroad.



ITH

Since past 40 years, the Institute of Tourism and Hotel Management has held many successful courses in the field of Hospitality and Tourism Management. The programs are practice oriented, internationally linked and provide the requisite know-how for private entrepreneurship. Over 2000 students from more than 110 different countries have graduated from the institute.



SNHU

Southern New Hampshire University was founded in 1932 and in 1971 the college moved from its downtown Manchester site to the now 300-acre campus on the Merrimack River in 1971. Today the university has five schools - the School of Business, the School of Community Economic Development, the School of Education, the School of Liberal Arts and the School of Professional and Continuing Education - and continues to seek new ways to provide quality educational programs for both in the U.S. and abroad.



Griffith College, Ireland

Established in 1974, Griffith College is Ireland's largest independent 3rd level institution with locations in Dublin, Cork and Limerick. Griffith College enjoys national and a growing international reputation for student success. The College has gained an enviable, award winning reputation for providing students with first class lectures and excellent study material.



IST College at a Glance

International School of Tourism and Hotel Management (IST) was established in the year 2004 with an aim to provide the internationally recognized hospitality education. IST has been offering various courses from National Examination Board (NEB) 10+2 Level to a European Bachelor in Hospitality Management (Hons.) which is a 3 years degree. The courses offered are approved by Ministry of Education of Nepal Government.

It is the first hotel management college in Nepal to receive a QAA Certification from UGC which is the quality accreditation body of Nepal Government.

The courses are designed to provide customized and fast track options to students with maximum flexibility and opportunity for progression either for further studies or for career in hospitality industry. The successful graduate can pursue Master's Degree in Nepal or in countries like Austria, Australia, UK, USA and many more.

IST is also a suffix, which means a person with deep knowledge, practical exposure and appropriate attitude in the particular field. Hence, IST aims to add "ist" to its students and prepares professional to become leading managers in various hospitality outlets. So in this quest IST aims at developing practical, ethical and excellent communication skills of the student by providing each of them with the pathway for a successful career. Emphasis is given not only on the academic knowhow but also on the personality development of the student. Therefore the outcome is special due to the holistic approach by providing maximum practical classes and internship opportunity. This will support the students to understand the industry in better way.

At IST, apart from the specified course the students learn about the basic life skills such as positive attitude, impeccable grooming, and open mindedness. These vital components have a long lasting effect on young professional's mind and behavior. The view that skills could be learnt at any juncture of life but positive attitude is extremely important is well developed among all IST graduates.

The infrastructure of this institution meets the requirement of the course. Facilities like Spacious Classrooms, PMS Lab, Well-designed Demo Restaurant and Bar, Fully equipped Practical Kitchen, Training Reception, Practical Bar, Resourceful Library, Internet accessed Computer Lab, Mock-up rooms, Multipurpose Hall, Indore Cafeteria and Transportation are available.

The team IST is always committed to provide a conducive environment for the learners because it will nurture and develop young minds into capable and highly motivated human resources – which is the need of the industry. The faculties are always working towards creating an opportunity for the students to capitalize their full potential, bringing the best out of them and to prepare them not only to face the challenges in life but also to excel in any sector. Hard work, perseverance, dedication and discipline are the mantras that are being instilled to the students in the regular manner.

IST not only provides on campus educational facility but also provides an excellent platform for its students through well-crafted internship opportunity in five start deluxe properties in countries like Maldives, China, Dubai, Malaysia, India, Nepal and many more. This international internship provides the students with the overview of the world hospitality trend, the latest

innovation and about tradition and culture of different nationality which facilitate them to adjust in any situation. With the focus on academic knowledge, practical know how, disciplinary aspect of the students IST has been able to instill the "service orientation" in the students' mind which has become the positive feature of IST Graduates who are progressing and leading in many hospitalities related outlets like hotels, airlines, cruise, educational institutions, around the globe.

IST has already conducted its 11th Convocation Ceremony which had been graced by then Rt. Hon'ble Vice President, Rt. Hon'ble Prime Minister, Hon'ble Minister for Education, Chief of University Grants Commission and Vice Chancellors of Tribhuwan University, Kathmandu University and Salzburg University of Applied Sciences, Austria.

Apart from regular educational programs, IST has been deeply involved in Corporate Social Responsibility where IST has already organized training programs for Small and Medium Entrepreneurs of the tourism industry of Nepal. It also publishes a tourism educational journal "THE GAZE" which is the first of its kind in Nepal. Likewise, to make its students a responsible citizen IST has been organizing various events such as Blood Donation Program in collaboration with the Blood Bank, event for Orphan Children of Bal Mandir, event for Old Age Home (Nisahaya Sewa Sadan) are just to name a few every year.

Despite of this holistic approach to its quality education, the investment made by students is very affordable in comparison with national and international degrees available in the Nepalese scenario.

Why IST?

Vision

To be a centre for excellence in hospitality education in Nepal providing an enterprising and stimulating environment in which students can learn and develop their full potential.

Goal

To achieve its vision and mission by combining management theory with practical experiences in the field of tourism and hospitality ensuring an international teaching approach.

Mission Statement

Produce the world class human resource to cater to the overwhelming need of the hospitality industries by offering various academic degrees by providing an educational environment that emphasizes critical thinking and decision making, reflection and creativity. Cultivate and nurture a learning environment that fosters an ethical, respectful, and culturally competent approach to customer service and with other hospitality partners. Respond to community needs through a variety of means, including collaboration with organizations and businesses. Develop practical, managerial and excellent communication skills by providing each individual student with the know how of a successful career in hospitality



Well Crafted Internship

Understanding the fact that internship being the integral part of the hospitality education, IST not only provides the on campus

educational facility but also provides an excellent platform for its students through well crafted internship opportunity in five start deluxe properties in countries like China, Dubai, Malaysia, India, Nepal and many more. This exposure provides the students with the overview of the world hospitality trend, the latest innovation and about tradition and culture of different nationality which facilitate them to adjust in any situation.

Personality Development

In IST students not only learn the specified subjects that are enlisted in the course structure but also they learn about the basics of life - life skills. Positive attitude, impeccable grooming, open mindedness are the vital component in today's competitive world and these qualities will have a long lasting effect on the young professional's mind and behavior. The fact that skills could be learnt at any juncture of life but having positive attitude is extremely essential and this is well developed among all IST graduates. Doing job in the best possible manner is well inculcated in ISTians mind throughout the college time and they display the outstanding behavior in their job. That is why ISTians are sought after in the industry.

Socially Responsible Citizens

At IST students are encouraged not only to get committed in the academics but also to support the less fortunate citizens of the locality. In this effort the students themselves organize events such as a Blood Donation Drive, Program in Balmandir (orphanage) and in Old Age Home. By organizing such events the students learn the hardship of people and how one can be contented by helping others.

Highly Professional Team

At IST we have a true group of professionals with us. The young and dynamic group is always seeking to bring out the best from the students. Their untiring commitment in adhering to the standards of IST is so motivating. They do not seek any praise for their work but their skill and dedication is enormous. They spend many extra hours over and above their duty timing just to make sure to provide extra help to each student.











Teaching Learning Methodology

Instructional methods include lectures, demonstrations, labs, one on onetutorial and experiential learning component. Except for field trips, all instruction is conducted in a classroom or in a lab setting. Students will also be given an opportunity to do presentations to develop their personal, social, technical, analytical and managerial skills.

Problem-Based Learning (PBL) is also used as an application strategy to encourage the students to participate actively in the learning process.lt is an instructional method that challenges students to learn," working cooperatively in groups in order to seek solutions to real world problems. These problems are used to engage students' curiosity and to initiate in learning the subject matter. PBL prepares students to think critically and analytically to find solutions and to use the appropriate learning resources.

Key **Features**

- · National/international Recognition
- Dynamic Degree
- Credit Transfer to stipulated Universities
- Regular Visiting Faculties
- · Frequent Flying Faculties
- Bank Financing for Deserving Students
- Internship in Nepal or in Abroad
- Job Placement Services

Grading System

Students must secure a minimum of Grade D, Grade Point Average (GPA) of 1.5 in the internal evaluation in order to qualify to appear in the semester examination. The passing grade in the semester examination for an individual paper is grade D or GPA of 1.5. In order to pass the semester examination the students must secure the average grade of C or CGPA of 2.0. The overall grade shall be determined by a combined grade of the internal and external examination.

In the internal evaluation, the students may be graded by CGPA and numerical value also. However, in the semester examination and in the final transcripts only later grades and CGPA obtained by the student shall appear.















Institutional Accreditation by University Grants Commission

Quality Higher Education is very crucial in today's competitive age to achieve and maintain international standard. Globally every year lots of students venture in the journey of achieving the best education which will shape them and their career. In the context of Nepal every year many new Higher Education Institutions in several courses are being added and so is the number of students. The concern is always there regarding the quality and relevance of the program and the quality of the institution which delivers; and also the employability of the graduates and their capability for the entrepreneurship. Therefore there is a need of an institution which checks, monitors and accreditates these Higher Education Providers.

The University Grants Commission has launched a Quality Assurance and Accreditation (QAA) program in order to meet this need. It has taken a mission of improving quality of education in Nepal as it is one of the most important aspects in imparting the quality education.

IST Management has realized that quality is a continuous process. So in order to update and upgrade the brand IST, It has applied for the QAA Certification in the University Grants Commission. After undertaking all the required process and procedure in order to achieve the benchmark set by UGC, IST college applied with Letter of Intent then the Self Study Reports, Pre-PRT Visit and finally PRT visit. These stages were quite important as it was an opportunity for IST to learn and implement the required quality indicators and to obtain the Quality

Certification. It was very crucial in self realization for the further improvement of the institution as it has helped to identify the Strength, Weakness, Opportunity and Challenges. This realization and corrective action is crucial in the betterment of the institution.

Finally, IST College has been conferred with Institutional Accreditation Certificate from University Grants Commission on July 24, 2019. IST is the first international affiliated college to receive this prestigious award. It has helped IST to boost the morale of its team and also to maintain and ensure its quality and achieve new milestone in the days to come.



Awards, Memberships & Research



4th Best Business School of Nepal

(National Business School – Rating, Ranking awards 2013)



Best Tourism College - Private Sector

(National Business School – Rating, Ranking awards 2017)



Top Three Best Hotel Management College of Nepal

(National Business School - Rating, Ranking awards 2019)



Best Hotel Management College of Nepal - Private Sector

(National Business School - Rating, Ranking awards 2018)









EUHOFA Membership

EUHOFA International started in 1955 and now has over 200 members worldwide. The organization unites the world's leading Hotel and Tourism schools. All members of EUHOFA work continuously to ensure the highest quality of education in their schools. That strong commitment is the spirit of our organization. International School of Tourism & Hotel Management became the member of EUHOFA in the year 2010 and has been actively participating in its events. This international platform supports the members in maintaining the international network with different educational institutions.

Each year the members meet during their International congress. This year the 52nd EUHOFA International World Congress was held from 10th - 15th November 2013, by the Australian hotel schools that is "The Association of Australian Hotel Schools." The theme was "Tastes, Visions, Insights: an Australian perspective of hospitality and tourism education".

HAN Membership

International School of Tourism & Hotel Management (HAN) believes in constant networking with the industry partners so that the knowledge and ideas could be imparted accordingly. Keeping this in view, IST is the member of Hotel Association Nepal (HAN) since 2007.

HAN is the leading representative organization in the hospitality industry, representing more than 300 hotels, resorts, guesthouses and hospitality educational institutions in Nepal. HAN is the official voice of Nepal's hospitality professionals that safeguards their lawful interests and promotes unity and co-operation among its members.

For over 45 years, HAN has helped its members grow in their business by maintaining a high profile with governments, developing strategic and innovative marketing programs, creating networks, voicing their concerns and providing current industry information and resources.

PATA Membership

PATA Nepal Chapter, in line with the spirit of PATA has ever since its inception in 1975, pursued a leading role in galvanizing the united strength of its membership in the promotion and publicity of tourism in Nepal, thereby serving its members in a distinctive manner. Then onwards it has gained momentum and continues to march ahead in full steam towards furthering the aims and objectives for the overall benefit of its members.

The Chapter's activities span over a very wide range encompassing all aspects of tourism promotion, publicity and marketing. Over the years, PATA Nepal Chapter has proven itself by undertaking various joint promotional campaigns. PATA Nepal Chapter has organized and participated in various international trade seminars, travel marts, industry dialogues and conferences. PATA Nepal Chapter works closely with PATA Head office and other PATA Chapter network for scholarship schemes, educational courses, familiarization tours and PATA Foundation Grant and many more.

PATA Nepal Chapter is the only organization in the travel industry with a membership spanning across industry sectors, government and private firms alike. PATA Nepal Chapter has a vision to serve and further enhance greater contribution and commitment for the growth and prosperity of our entire country.





IEPAN

IEPAN stands for "International Education Providers' Association of Nepal". As the name suggests, IEPAN is an umbrella association for international education providers in Nepal to address the issues, help and protect the education industry in Nepal.With the growing popularity of international degree, international affiliation has become important for the brand value of the Nepali educational institutions. International exposure is one of the factors that help to make an individual qualified globally. The foreign-affiliated institutions in the country provide an international exposure as well as an international degree to the students. It is commendable that these emerging affiliates of international institutions have raised the hope of developing Nepal as an international education hub.

Globalization in the academic sector has encouraged college operators in the country to run programs from globally accredited universities. Foreign universities keep a close watch on the performance of the colleges to which they have granted affiliation. Officials from these universities visit the colleges on timely manner to check the quality of the education being provided.

As the qualification of the faculty and the teaching-learning methodology used plays a crucial role in determining the quality of the degrees awarded, these universities have set the criteria for the teachers appointed. The competent teachers deliver the knowledge as demanded by the curricula. Therefore, some of the universities themselves provide training to the teachers. Apart from that, colleges possess appropriate infrastructure including labs and libraries as specified by the respective universities to get their affiliation. Colleges do have the required infrastructures and human resources. These affiliates can contribute immensely in transforming Nepal into an Educational Hub.



Journal of Tourism and Hospitality

IST has been publishing a research based journal "The Gaze" annually in English since 2009. In Nepal, this is the first international journal in the field of tourism and hospitality. The purpose of this journal is to disseminate the knowledge and ideas of tourism and hospitality to the students, researchers, journalist, policy makers, planners, entrepreneurs and other general readers.

The Gaze is an interdisciplinary journal which welcomes research articles, research abstracts and book reviews for the dissemination of knowledge about tourism and hospitality industry.







Internship and Job Placement

IST has been offering internship facility to all of its students and more than 80% of its students are doing internship in countries like Maldives, China, Malaysia and Nepal. Since the very beginning IST has been focusing on sending its students for abroad for internship so that they get international exposure on the hotel operations. In this endeavor, at the moment, more than 23 students are doing their internship in Genting Highlands, Hotel Istana, The Danna Langkawi and Rebak Island Resort in Malaysia. Similarly, some students are doing internship in Vivanta by Taj, Kerala, Vivanta by Taj - Kovalam, The Gateway Hotel Beach Road Calicut and Vivanta by Taj - Trivandrum, Kerala in India. Likewise, 125 students are going through one year internship in hotels like Ritz Carlton, Sofitel, The Westin, InterContinental, Hilton, Gloria Plaza, Howard Johnson, Four Points By Sheraton, Crowne Plaza and Holiday Inn in Sanya, China. It is worthwhile to mention that not only the management of these hotels are interested to add more numbers but other prestigious brands are also showing their interest to take IST interns. The students are provided with an excellent opportunity to interact with the guests in different departments such as Front Office, Housekeeping, F & B Service and Production. Under the supervision of the management the students are involved in the entire guest cycle from check in to check out. So as its slogan says, "Your career starts from here", IST has dedicated itself not only to provide international degree to its pupils but also to shape their career in the relevant field.

Facilities

- Spacious Classrooms
- PMS Lab
- Well-designed Demo Restaurant & Bar
- Fully equipped Practical Kitchen
- · Training Reception
- Practical Bar
- Resourceful Library
- · Computer Lab with easy access to Internet
- Mock-up rooms with Necessary Amenities
- Multipurpose Hall
- Conference Hall
- Locker Facilities
- · Indoor and Outdoor Games
- Cafeteria
- Transportation Facilities

Evaluation System

- A. Evaluation of students will be conducted internally as well as externally. The institute running the program and the concerned University shall jointly conduct the evaluation.
- B. The internal evaluation will be conducted through a continuous monitoring of the Student's Progress and Periodic Assessments. This includes progress tests, vivas and project works or case studies. Likewise, attendance & punctuality, conduct and discipline, and grooming and etiquettes are the components of continuing assessment.
- C. The external evaluation will be conducted through written and practical tests at the end of the semester.
- D. The internal evaluation shall have the weightage of 40 percent while the external evaluation shall have the weightage of 60 percent







Programs Offered

BACHELOR IN HOTEL MANAGEMENT / FHS DIPLOMA

Bachelor in Hotel Management (FHS Diploma) course is a highly crafted course with careful selection of modules for the future managers of hospitality industry. The division of Basic Course and Core Course provides a view to the students about the academic and the practical nature of this course. The students can not only gain competency in different management stream but they are also able to identify, judge and make an apt decision according to the need of the day.

Upon completion of graduation, students will be able to:

- 1. Acquire basic technical, managerial, and social skills required of a professional in handling hotel, customers and hospitality operations.
- 2. Apply cost control measures for greater economy and success of business operation.
- 3. Set standards for offer of quality services to
- 4. Develop positive attitudes towards the trade with greater initiative and self confidence in handling the operations.
- 5. Hold supervisor and/or manager positions in the hotel, restaurant and other hospitality industries with adequate knowledge and skills of management functions.

Eligibility

Students who successfully complete a High School Diploma, PCL, 'A' Level or equivalent are eligible to enroll into this program.

Admission Criteria

Students have to undergo a three step process to fulfill the admission criteria:

- 1) Selected students have to sit for a written examination and psychometric test.
- 2) Students have to participate in a group discussion where a topic will be given by the invigilator.
- 3) Selected students will have to go through a one on one personal interview.

Curriculum

The duration of FHS Diploma Program (BHM) will be of Three Years Full Time. This includes two years of full time study and one-year internship. This program requires the students to cover 120 Credit Hours (180 ECTS Points) including On the Job Training and Internship.

This program recognizes the knowledge and skills required for various jobs in the tourism and hospitality outlets. The program course structure includes five main components: Basic Course, Core Course, Guest Lecture series, On the Job Training and Internship.

1. The Basic Course focuses on fundamental areas of management. It includes courses on Introduction to Tourism, English, Computer Fundamentals and IT Application, Financial Accounting, Principles of Communication, Micro Economics, Macro Economics, Business Statistics, German Elementary, Managerial Accounting, Business Communication, Principles of Management, Human Resource Management, International Relations and Business, Financial Management, Leadership and Organizational Behavior, Research Methods, Ecology & Microbiology, and Sociology & Psychology.

- 2. The Core Course focuses on the functional areas of hotel operations and management. It includes courses on House Keeping Operations and Management, Front Office Operations, Food Service Management, Food Knowledge, Beverage Knowledge, Food Production Management, Principles of Cooking and Practical Cooking, Catering Science, Property Maintenance System, Property Management System - Fidelio, Hotel Accounting, Food and Beverage Service Practical, Yield Management, Hospitality Sales and Marketing, Banquet Operations and Management, Food and Beverage Cost Control, Hotel Law and Security, Convention and Exhibition Organization, and Showmanship.
- 3. The Guest Lecture Series focuses on the sharing of ideas and experience with leading working professionals from different walks of life. The objective of this component is to enhance the executive skills and full potentials of the participants and provide an exposure and pathway to success.
- 4. The On the Job Training focuses on practical training for which students will be attached to some hotel, restaurants and hospitality outlets to acquire actual work experience.
- 5. The objective of the Internship or Industrial Exposure is also to bridge the gap between theoretical learning and the real life work experiences. The internship has been scheduled for 5th and 6th semester. Students will be required to write an Internship Report and a thesis on a certain topic assigned by school. Course Duration and Credit Requirements. The duration of FHS Diploma Program (BHM) will be of Three Years Full Time. This includes two years of full time study and one-year internship. This program requires the students to cover 120 Credit Hours (180 ECTS Points) including On the Job Training and Internship.



BACHELOR IN TRAVEL & TOURISM MANAGEMENT / FHS DIPLOMA

Program Overview

The FHS Diploma in Tourism Management program has been developed for students who aspire to management positions in tourism organizations in both the private and public sectors. It is a multidisciplinary program that explores Tourism from a social, economic and environmental perspective. The program provides graduates from a range of disciplines with the skills needed for the sustainable management of tourism products, resources, and infrastructure.

The FHS Diploma in Tourism Management program is spread over six semesters. The curriculum of the program has been designed with the objective of developing analytical and conceptual skills among the students. The whole curriculum focuses on infusing problem solving abilities in the students. A strong industry focus allows students to critically evaluate tourism from diverse perspectives and immediately apply theoretical knowledge to practical situations. Graduates from tourism management courses can enter a wide range of sectors within the tourism industry and these include national tourist office, travel agencies, trekking agencies, airlines, school and colleges.

Upon completion of graduation, the students will be able to:

- Acquire adequate knowledge of the principles and practices so as to succeed as a manager in the tourism industries.
- Obtain basic technical and managerial and social skills and product knowledge necessary for a career in the tourism operations.
- Gain the managerial skills and knowledge necessary to succeed in this dynamic and challenging field of tourism.
- Apply an interdisciplinary approach to problem-solving and decision making; the personal competence necessary for careers at managerial level.
- Hold managerial positions in tourism industries with adequate knowledge and skills of management functions.
- 6. Develop leadership abilities and qualities possessed by the most successful global tourism industry leaders.
- Gain knowledge and ability necessary to be an entrepreneur in the tourism industry.

Course Structure

This program recognizes the knowledge and skills required for various jobs in the tourism outlets. The program course structure includes five main components - (a) Basic Course (b) Core Course (c) Guest Lecture series (d) Management Workshop/Seminar (e) Thesis

- The Basic Course focuses on the managerial component of tourism management
- 2. The Core Course focuses on the functional areas of tourism management.
- The Guest Lecture Series focuses on the sharing of ideas and experience with leading working professionals from different walks of life
- The objective of Management Workshop/ Seminar is to enhance the executive skills and develop full potentials of the students and provide an exposure and pathway to success.
- The objective of the Thesis is to develop the capability of the students to demonstrate the knowledge and skills by reviewing literature, employing appropriate methods to collect data, reporting their findings and defending their research.

IST Events























































Students Speak



Building a Career in Hospitality Industry

When we think of building our career we speak or follow successful stories of successful person & try to implement it in our lives, there are a lot of windows of opportunities for our career but the vital one is choosing the right opportunity which will build our career. Being an ISTian & studying intermediate level at IST has been the best decision for me. It is a college with full of opportunities & advantages. IST enhances students with knowledge, grooming, discipline, hospitality skills, & communication. Most of all IST motivates students to breakout of their comfort zone, which is the vital point of IST. The development of career focused syllabus that nourish not only the book knowledge but also develops our practical skills which is the unique factor of IST. IST has been providing specialized subjects related to almost all sectors of hospitality industry which are steered by highly skilled & hospitality industry experienced professionals. An IST graduate who shares their personal experiences, passion & shows us what IST has to provide if we're willing to do the work is extremely motivating. Talking about the assignment part it always makes student to think outside the box & be more presentable with creative & productive idea/information. At IST students are not only provided with theory & practical skills but with extra foreign language classes that helps students to cope up with effortlessness as interpreter asset in a worldwide hotel.

IST provides the language class of Chinese & German which has influenced the hotel industry in terms of tourism development. After the completion of theory course of FHSDHM, IST provides the internship opportunity across the globe such as Maldives, China, Malaysia, and in Nepal as well. Every theoretical practice and knowledge is put into action as practical work in the internship. During the internship students will be able to know about each and every department of hotel which will make the student clear about their vision for selecting their best working department. An internship in hotel not only test our practical skills but it enhances our inner new skills and makes us stand in the crowd as a strong experienced candidate ready to be exposed in hotel industry professionally. The vital part of hospitality industry is that it has the widest employment opportunities available all over the world. Furthermore, with the globalization and development gaining and acquiring with more and more countries. The hotel industry is becoming global and requirement for professionally trained employees. It is considered to be one of the most glamorous profession and industry requires professionals who can keep them invigorating even in the most difficult and challenging situation. Hotel management not only includes hotel and restaurant management, it also includes cruise line, hotel and tourism association, hospital administration and catering, airline catering and cable services, forest lodge and club management. Guest houses amongst others. In hotel industry there are multiple job profiles depending upon the candidate work experience, education, and the position are offered. As well being a service oriented industry hospitality is innovative.

In 21st century as the world is globalization the hotel industry is being more competitive, a career which has a strong foundation can only stand tall now and more for success. At last I would like to express my indebtness towards IST and all the IST family members for changing my personality, for all the positive blessings, making me more passionate about my future goals, make me hungry for new creative challenges, handling my responsibilities and overcoming any obstacles with a smile. It is a great privilege for me to be a part of something bigger than oneself, a part of a huge new family that has been constantly motivating us and helping to explore ourselves the most. I'd like to extend my best and warm wishes to all the upcoming intakes. I'm sure that your life in IST will be the best part of your life and the best thing that happens with vou.

Ayush Shakya 2nd Semester 2018 Intake



Why did I chose IST for my Further Studies

International School of Tourism and Hotel Management (IST) an institute established in the year 2004 under the affiliation of Salzburg University of Applied Science (FHS), Austria. IST was established with view of producing world class human resource to provide the desiring need of hospitality industries by offering various academic degrees and training packages as per international standard.

It is a great privilege to be the part of IST family. Within a short period of time, I have broadened my knowledge in many things and I believe there is a long way to go. IST has a very welcoming and friendly environment with excellent team of faculty comprising both in academics and working professionals.

The reason why I like IST is because we are taught and trained by highly educated and experienced teaching members who broaden our knowledge and make us clear about course gracefully. They let us know in depth about the subject through different researches as well. I believe, I took a better decision by choosing IST for my further studies. Now, talking about the courses, IST has strong emphasis on practical knowledge. We have semester sessions. We have 11 different subjects in every semester. Each and every section of hotel is divided in subjects. Students are specialized with proper guidelines with the help of teachers.

IST has also established association with few hospitality outlets such as restaurants, hotels and event management companies so that the students have access to those outlets in order to develop their practical exposure. IST has been a platform where a student can upgrade and become a capable individual by going through both theoretical and practical sessions. Before graduation, the students have to undergo one year internship. As internship is a pathway to successful career and to achieve it, IST makes you better and capable of doing it.

IST has been changing me completely and is making me better person by improving my knowledge and skills every single day. Today, I can see how hospitality industry works and performs and what should be done to make it work. Lastly, I would like to thank each and every member of IST for making it better and wonderful. My journey in IST has been wonderful so far and I wish that I will improve myself as a complete individual who can compete in world class business platform. Hopefully, I wish to make my college proud!

Prahima Rana 2nd Semester 2018 Intake



How IST is Shaping my Career

Foremost, like everyone's career mine was in a dilemma too, with all those choices available I was not sure what will really work. I had a subject in mind to choose but not the place to get the best knowledge and practice about the subject. After my +2, my search began for the right and best place to continue my career on the respective subject. In this process, with the help of my father I found out that IST was one of the best Tourism and Hotel Management College in Nepal.

From the first day until now IST has been shaping me professionally for my career by providing the best education with the best teachers. Turning my introvert personality into an extrovert with presentation and the platform to face the crowd has been one of the best changes that has happen to me, all thanks to IST. When it comes to selecting a subject for career the knowledge colleges provided tends to be limited to the particular subject matter but it's not the case with IST as it provides varieties of subjects like Research, Psychology, Law, Property Maintenance and many more that becomes very useful in our career. With these entire subjects included I have gained a broader sense of knowledge that is not only limited to Hospitality. With regular assignments and practical we tend to stay updated and get the best exposure of the hotel on how it really operates.

I'm grateful to be a part of IST as it has groomed me physically and mentally for my career. It has not only provided me with the internal platform but also external platform like participating in volunteer works, organizing events, competitions and regular casuals in hotels. It not only shape you to get a job in the hospitality field but prepare you in a such a way that you will be able to start your own business from scratch. Providing knowledge from the layout to the way of marketing and selling finally to the success of the business has been the way IST is shaping ones career. The number of opportunities that awaits you after being the part of IST is something that you will never get from other colleges.

In the end, just want to be grateful toward IST for helping me to find my strength and shaping my career with their best efforts. Decision to be a part of IST is not a regretting one.

Change Shrestha 4th Semester 2017 Intake



Personality
Development
in IST

To be successful it's a long journey. This journey we face disappointments, rejection, unsuccessful attempts. But having or facing this obstacle doesn't mean failure. There is a saying failure is the pillar of success. Successful person takes failure as a lesson and they start to work on it and make it a strong weapon to go ahead in journey.

This all makes a strong and positive personality of a successful one. Personality refers to the individual differences in characteristic patterns of thinking, feeling and behaving. It is an unbroken series of successful series of successful gesture.

It was my lucky day when I first came in IST. I feel blessed to be part of this organization. IST not only focuses on course activities, it looks over the students' growth on their grooming, personality development and others. This college has provided us very useful knowledge which is helpful in our day-to-day lifestyle. It has made me outspoken person, able to interact with others. Whereas I was not so outspoken and had friendly behavior in my past days before I joined IST.

The best thing of this college I like is that, they make students go to the fields by giving assignments, project and for research purpose. Students have to give presentation on those reports which help us in public speaking. Another thing is faculty members of this college are very much supportive. They have been leading us to be more professional. By this all activities, students come up with upgraded version of own. They come out of there comfort zone and be the best of themselves till now. An individual's personality is often determined by his/her physical appearance which IST has been explaining to us about it since the first day we joined. IST not only teaches us about hospitality but also develops professionalism by showing us actual work scenario.

Personality comes from self-esteem rather than external knowledge; this is what I have learned from my college. I am very grateful towards IST family who has helped to develop my personality within myself. I am proud to call myself an IST student.

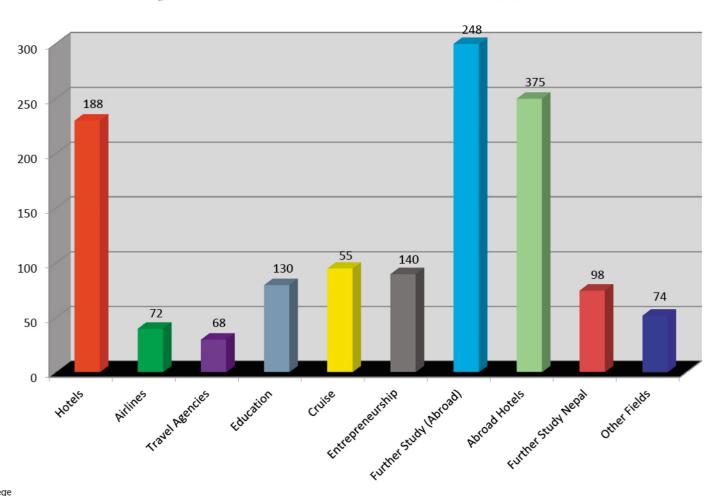
Bheema Buda Magar 4th Semester 2017 Intake





Bachelor's Level (BHM) Status of Graduated Students 2007 - 2018

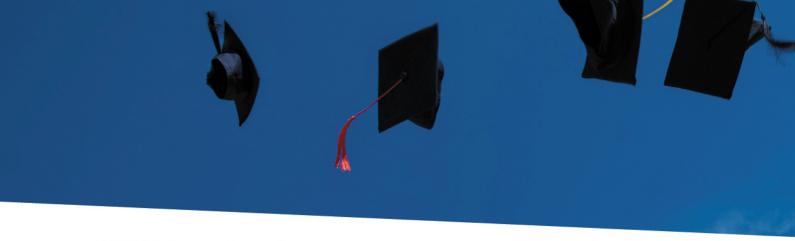
Total No of Graduated Students: 1448





- Hotels
- Airlines
- Travel Agencies
- Education
- Cruise

- Entrepreneurship
- Further Study (Abroad)
- Abroad Hotels
- Further Study Nepal
- Other Fields



IST Graduates

Sofia Gurung

Course & Year Graduated: FHSDHM 2013



Current Company: Emirates Airlines, Dubai International Airport, Terminal 3

Location: Dubai, UAE

Position: Airport Service Agent

About the Position: To provide assistance to the passengers on arrival and departures by ensuring high quality and according to the emirates Standard Operating Procedure (SOP) and ensure that the flight goes on time.

Most notable success: Have been appreciated from the Passenger Service Vice President for the teamwork displayed while system disruption on all the US flights.

Career path to date: First job after graduation and been working as an Airport Service Agent for about 9 months now.

Plan for Future: To make the best out of the knowledge about customer service, about travel and tourism and whatever I have gained and learned from IST and to further explore all the departments in Airport Operations.

About IST: When it comes of Hospitality Organization, the only name which clicks in my mind would be undoubtedly "IST". The friendly and co-operative environment of IST College has always encouraged many like us to think higher and dream high. Consistently, this college has been giving outstanding products/ graduates every year, and obviously it has uplifted the hospitality industry to produce more dignified and highly skilled manpower which is directly or indirectly contributing our Country's GDP as well.

I therefore, wish all the best to IST family!

Binod Sunuwar

Course & Year Graduated: HDHM 2009



Current Company: Celebrity Cruise

Location: Miami, Florida, USA

Position: Sous Chef

About the Position: Responsible for overlooking the seafood outlet raw bar, to assist Chef De Partie with the preparation and presentation, assist in training of trainees assigned to the section, vigilant and aware of individual responsibilities of HACCP, share responsibility with the Chef de Partie for the supervision and training of trainees, ensure freshness and suitability of products used by the section and their appropriate storage, as per established standards.

Most notable success: In a very short span of time I got promoted from a line cook to this position.

Career path to date: I completed my one year internship from Genting Highlands Resort, Malaysia where I got an opportunity to train in Food and Beverage, Housekeeping, Front Office and Kitchen Department under industry professionals.

Year Ahead: Will be attending few advance culinary training programs in the next 2 months which will be beneficial for shaping my career.

Plan for Future: Want to continue working in the kitchen and it is my dream is to become an Executive Chef in the future for a reputed luxury hotel chain.

About IST: IST is the key for me to achieve my success till date. I have gained academic knowledge and practical knowledge from updated lecturers and senior industry professional. It is one the best platforms to gain knowledge about the world of hospitality management.

Jasmeen Thapa

Course & Year Graduated: HDHM 2010



Current Company: Treasury on Collins (Boutique Hotel) Location: Centre of Melbourne, Australia

Position: Front Office Receptionist and Reservations

About the Position: The main responsibility I have in this position is the smooth operation of the Front Office Department of the hotel this includes opening and closing of the reception, checking in and checking out guests, updating the nightly tariff, making reservations, handling phone calls and e-mails, settling the accounts of the guests and most importantly providing each guests with a personalised service by going out of our way and helping to achieve the guest satisfaction.

Most notable success: I believe my most notable success is being appointed to this role of Front Office Receptionist and Reservations Agent from my previous position of Housekeeping Attendant.

Career path to date: After completing my Bachelor of Hospitality Management in 2010 with IST, I came to Australia in 2012 and completed my Masters in International Tourism and Hospitality here. Since 2012 I was working as a Housekeeping Attendant in different hotels like Sofitel and Metro hotel in Brisbane and Pegasus Apartment Hotel and Treasury on Collins in Melbourne before working my way up to the Front Office.

Year Ahead: I have always loved what I do in the hospitality industry and give my best effort in my work, which was a big part of the reason I was able to step up in my career. I am planning to get as much experience as I can in the front office department at the moment.

Plan for Future: Would like to focus on being an Operations Manager of a hotel in the near future.

About IST: It was with IST's qualifications that I was able to get my admission and complete my higher education in a world-leading nation such as Australia. IST has provided not only me but all of their students with a great educational experience, not only theoretical but also with industry experience. The college gave me a great opportunity by arranging an internship programme in the Genting Highlands Resort, Malaysia for six months. This was a fantastic start to my career in the real hospitality industry. Each and every faculty members in IST were very helpful and came forward to share their experience and educate us about the industry but most importantly to me, Ms. Samihana Basnyat and the late Santhosh Shah were a great inspiration and helped me love and understand the field more. I am honoured to be one of IST's alumni. I hope the current and future students will enjoy being in IST and be proud to be a part of it.



Bikram Khaniya

Course & Year Graduated: HDHM 2012



Current Company: Air Asia Malaysia Location: Kuala Lumpur, Malaysia Position: Cabin Crew (Senior)

About the Position: An air cabin crew member is to provide excellent customer service to passengers while ensuring their comfort and safety throughout the flight. The role can be physically and emotionally demanding and there is a high degree of responsibility involved. Cabin crew are expected to deal with all passengers diplomatically even when feeling the effects of travelling through time zones and spending extended periods of time on their feet. However, we enjoy the chance to interact with a wide range of people and the opportunities to explore and enjoy global destinations are almost unparalleled.

Most notable success: If you want it, go get it! I have been following this principle ever since I came to the world of reality. And if you put your hard work on the things you do, the result will usually come in your favor. Getting the position of senior cabin crew after working hard for three years has been one of the best rewards I have ever get. Though these kind of achievements have been there for me since the college days and I am very grateful for all the blessing.

Career path to date: Fortunately, one of my good friend got some offer for us from India, a resort somewhere 600km away from Bangalore, the owner was interested to hire us for his upcoming resort. We did worked there for two months and that's it, we knew there's much more waiting for us. I worked as GSA Front Office at Lalit Ashok Bangalore for four months, before I got offer to join as Flight Attendant for Air Asia Malaysia. It has been quite a journey for me from the internship till now, there were ups and downs but it was all worth it.

Year Ahead: Will be joining Emirates Airlines very soon. Plan for Future: I'm not really a guy with plans. It's a journey to live and feel, will be doing best to stay happy and share happiness. But after years of being cabin crew, probably will do my MBA and going to do some business on my own.

About IST: IST students do more than the average graduate, they move out into the world with a sense of purpose and readiness. You will receive many gifts throughout your academic experience: the generosity of friends, the wisdom of IST teachers and mentors, and an invaluable educational experience. When you are graduated from IST, you have the tools and training to make a difference. You will be prepared for challenges and ready to change the world for better.

Karishma Rai

Course & Year Graduated: HDHM 2009



Current Company: Azure Restaurant and Bar LKF Rhombus

Location: Hong Kong

Position: Guest Relations Officer

About the Position: Draw up client bookings for tables and ensure that tables are set before clients' arrival, manage the front desk by receiving incoming calls, greeting and attending to customers, keep records of guests who visit the restaurant, assist customers with answers to queries, and offer solutions to issues within my capacity, collaborate with other restaurant staff and the management to ensure that customer complaints are properly attended to in a timely manner, communicate with other staff, such as dinners, informing them of clients' bookings, needs and complaints.

Most notable success: I have received many appreciations from guests and seniors at workplace for my service and dedication towards my job. I got many employees of the months and leadership quality skills awards from various establishments I have worked for

Career path to date: I did my internship for a year from Genting Highlands Resort, Malaysia where we were trained in different departments of the hotel for a whole year namely in Front Office, Housekeeping, Food and Beverage Production and Service. After graduation I came to Hong Kong, where I worked as a beauty consultant and in a restaurant as well to begin with and now I am doing two jobs as a beauty consultant and I am working in a restaurant as well.

Year Ahead: I will be continuing my current job as a Guest Relations Officer at Azure Restaurant and Bar LKF Rhombus. Our owners are looking for expansion and updating the restaurant with modern amenities so I will be busy just before the major holiday seas on helping my company setting up with their new standards.

Plan for Future: I want to open up my own salon and spa infused with a restaurant where patrons can come to beautify themselves along with having the most succulent food items prepared freshly by our in house chefs in Hong Kong itself.

About IST: Taking up hotel management as my Bachelor's Degree was the best an important decision I had made after completing my school. All the credit goes to International School of Tourism and Hotel Management (IST) for preparing me to take a stand in the world of food and beverage service industry basically and in an industry where guests are always right. After the theory ended I had the privilege to hold my head proudly with a Bachelor's Degree certificate ready to take the next step of my life. If anyone in doubt, don't worry this service industry has a lot to offer, ocean full of opportunity for the right candidate all over the world Be honest, polite, hard-working, team player and then there you have it.

Roji Awale

Course & Year Graduated: HDHM 2012



Current Company: Shangri-La Hotel

Location: Sydney, Australia

Position: House Keeping Coordinator

About the Position: To conduct departmental opening up / closing down procedures, record all incoming calls, requests, tasks and incidents on the log sheet, ensure any or special requirements are provided, liaise with reception to ensure all VIP or special requirements are followed through, ensure that all discrepancy rooms are monitored, checked and rectified and that the status of all rooms is up dated at all times, establish and maintain a filing system and keep updated files for management information, prepare and monitor the sickness record, assist in the administrate employee vacation / leave or request days off, prepare attendance records.

Most notable success: Within 9 months I was promoted from an Assistant Business Center Secretary to a Guest Service Agent in Radisson, Kathmandu, Also within a year from a Housekeeping Attendant I got promoted to a House Keeping Coordinator in Shangri-La Hotel, Sydney, Australia.

Career path to date: I got a great opportunity to join Hotel Istana, Malaysia and Soaltee Crowne Plaza Kathmandu, Nepal for industrial training. After completing my HDHM I got change to join Hotel Radisson Kathmandu as Assistant Business Center Secretary. Because of my hard work, management was impressed hence I was promoted in a short period of time (9 months) as a Guest Service Agent.

Year Ahead: I will be working very hard to earn myself the title of an Executive Level position because I have already got experience in the supervisory position and want to take up more challenges and excel in this industry.

Plan for Future: My plan for future is to continue with this hotel for a year and after gaining more experience move into a bigger chain property where I will get an opportunity to improve on my existing skills that I have gained over the years and to climb the hierarchy into Manager level position.

About IST: International School of Tourism and Hotel Management (IST) is an educational platform where I received international standard of knowledge which required for growth of our career in hospitality industry. IST taught about theoretical, practical classes, grooming and most important thing about discipline.



Convocation Ceremony

With an objective to recognize the endeavor of its students International School of Tourism and Hotel Management (IST) has already conducted its 12th Convocation Ceremony. The Convocation Ceremony has been one of its kinds in Nepal as it was organized by Foreign University in Nepal.

The program was graced by whos who of the Education and Tourism sector including VP. Nanda Bdr. Pun then Rt. Hon'ble Prime Minister Mr. Madhav Kumar Nepal, then Hon'ble Minister of Education and Sports Mr. Pradeep Nepal, Mr. Dina Nath Sharma, Mrs. Chitra Lekha Yadav then Tourism Minister Mr. Ram Kumar Shrestha, the Chairman of University Grant Commission of Nepal, Prof. Dr. Kamal Krishna Joshi, Vice Chancellor of Tribhuvan University of Nepal, Dr. Madhav Prasad Sharma, Vice Chancellor of Kathmandu University, Dr. Suresh Raj Sharma, then Dean, Faculty of Humanities and Social Sciences, Tribhuvan University, Prof. Dr. Ramesh Raj Kunwar, Dean of Kathmandu University, School of Management, Prof. Subash K.C., Rector of Tribhuvan University, Prof. Dr. Surya Lal Amatya.

Likewise, Vice Chancellors of Salzburg University of Applied Sciences, Mag. Raimund Ribitsch and Dr. Doris Walter, Rector Prof. Dr. Kerstin Fink, Dean the Salzburg University of Applied Sciences Ms. Eva Brucker, Vice Rector of Salzburg University of Applied Sciences Mag. Hurtwig Reiter, Chief Executive Officer of IST Mr. Narendra Bajracharya, high officials from Ministry of Education and Sports prominent hoteliers, journalists and parents of the graduating students were also present on these occasions.











IST VOCATIONAL

(Subsidiary of International School of Tourism and Hotel Management - IST College) proudly announces the commencement of the following Short Term Hospitality Courses.

Training Program		Hrs
1.	Commercial Cooking / Baking	792
2.	Chinese Cook	390
3.	Assistant Cook	211
4.	Indian Cook	390
5.	Continental Cook	390
6.	General Cook	390
7.	Baker	390
8.	Fast Food Cook	390
9.	General Cook (Commis II)	390
10.	Waiter / Waitress	390
11.	Room Attendant	390
12.	House Keeping Cleaner	390
13.	Barista (Coffee Making)	
14.	Combo Bartending & Flairing	

Affiliation CTEVT, Nepal
Cooperation Tourism School Salzburg
(TSS), Austria

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